Clinical Trial Sponsors Agree Intrinsic Imaging Core Lab Provides Exceptional Quality

2015 annual customer satisfaction survey results demonstrate exceptional quality across all key business areas.

Bolton, MA / San Antonio, TX

Bolton (MA), San Antonio (TX) March 17, 2016 — Intrinsic Imaging, an FDA audited, ISO 9001, 13485 and 22301 certified, GAMP® 5 compliant medical imaging core lab specializing in providing services for pharmaceutical and medical device clinical trials, today announced that for the calendar period ending December 31st, 2015, the Company attained exceptional quality results in its annual customer satisfaction survey.

Intrinsic Imaging offers Sponsors a wealth of therapeutic and operational expertise in support of clinical trials for new drug applications and medical devices. Each year they request Sponsors to evaluate Intrinsic Imaging's performance in providing imaging core lab services.

For each clinical trial, Sponsors evaluate Intrinsic's performance in sixteen areas grouped into four key categories. For the calendar year ending December 31st, 2015, Intrinsic Imaging's Sponsors, which include a range of both small and large biotechnology, pharmaceutical, medical device and contract research organizations, unanimously reported that Intrinsic Imaging provides exceptional quality in every aspect of its business.

"Certified by the British Standards Institution, Intrinsic Imaging's Quality Management System has the most extensive ISO certification portfolio in the industry," said Todd A. Joron, BSc., MBA, President and Chief Operating Officer. "These results demonstrate our ability to provide imaging core lab services that consistently meet both customer and regulatory requirements."

More specifically, in the key area of Operational Excellence, Sponsors recognized the effectiveness of Intrinsic Imaging's ISO certified quality management system and rated Intrinsic Imaging as exceptional in project management (97%), quality of their radiology guidance (94%), effectiveness of their communications (92%) and consistency in meeting expectations (91%).

In the critical area of Quality, Sponsors rated Intrinsic Imaging exceptional in their ability to deliver quality data on time and on budget (96%), regulatory affairs expertise (95%), overall quality of service (94%) and their passionate commitment to quality (93%).

In their evaluation of Intrinsic Imaging's clinical trial team, Sponsors scored Intrinsic as exceptional in flexibility (95%), attentiveness and responsiveness (94%), qualifications and experience (94%) and overall understanding of study requirements (93.4%).

Finally, in the area of contracts and agreements, Sponsors consistently rated Intrinsic's price competitiveness (97%), proposal clarity (96%), implementation of contracts (95%) and invoicing (92%) as exceptional.

About Intrinsic Imaging, LLC

Intrinsic Imaging is an ISO certified medical imaging CRO and imaging core lab providing comprehensive services in support of Phase I-IV clinical trials and Class I, II, III medical device trials. Intrinsic Imaging is also a world leader in conducting Artificial Intelligence studies. With its team of more than 650 board-certified and fellowship-trained physicians, Intrinsic Imaging’s team has sub-specialization in all therapeutic areas, including Cardiovascular, Central Nervous System,Gastroenterology, Musculoskeletal, Oncology and Ophthalmology. Certified by the British Standards Institution (BSI), Intrinsic Imaging is the only company in the world to hold five ISO certifications specifically for providing imaging core lab services on clinical trials. For more information, please visit www.IntrinsicImaging.com.

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